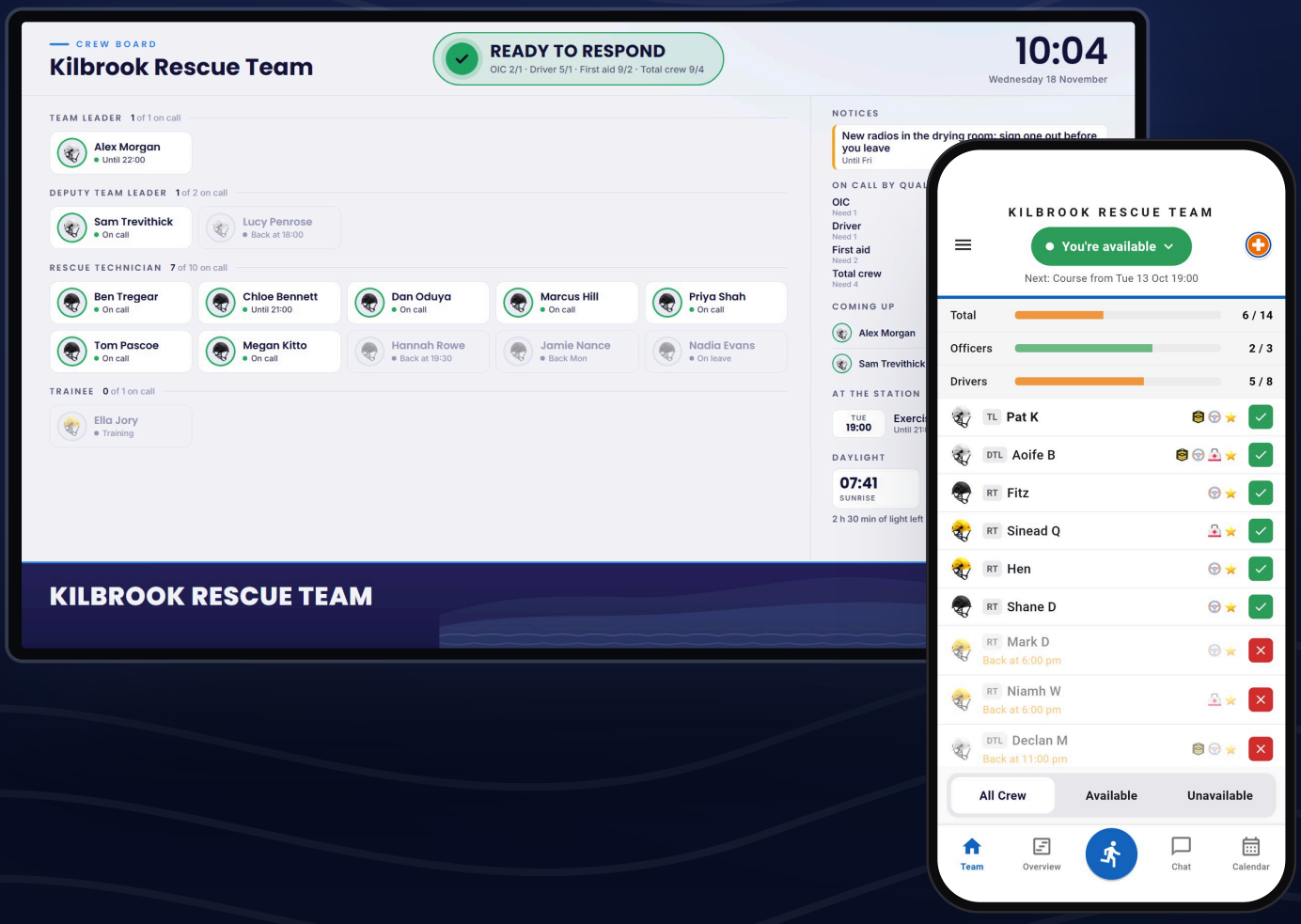
iRescue
BY IONCALL

FOR VOLUNTEER SEARCH AND RESCUE TEAMS

Know who can turn out.

Crew availability, callouts and a live crew board for your base, run from the app your team already carry.



- Crew app
- Crew board
- Station Dashboard

ioncall.app

HOW IT FITS TOGETHER

One picture of your team, wherever it's needed.

Every team member keeps their own availability up to date from their phone. The same live picture appears on the TV at your base and on the Station Dashboard, so team leaders, controllers and the rest of the team are always looking at the same thing.

01

The crew app

Book on and off in a tap, plan leave and shifts ahead, and answer a callout straight from the notification.

IPHONE AND ANDROID

02

The crew board

A live screen for your base: ready to respond, who's on call and the daylight left. It turns into the callout screen when the pager goes.

ANY TV WITH A WEB BROWSER

03

The Station Dashboard

Plan cover weeks ahead, set crewing rules for each vehicle and keep training, qualification and callout records.

COMPUTER OR TABLET



“Made by an on-call firefighter, for volunteer rescue teams.”

Graham Murt · founder of iOnCall, and an on-call firefighter for 20 years

Live

Status changes reach every phone, the crew board and the dashboard in seconds.

Your words

Team leaders, drivers and first aiders, or the names your team uses.

30 days free

Every feature for the whole team, with no card needed to start.

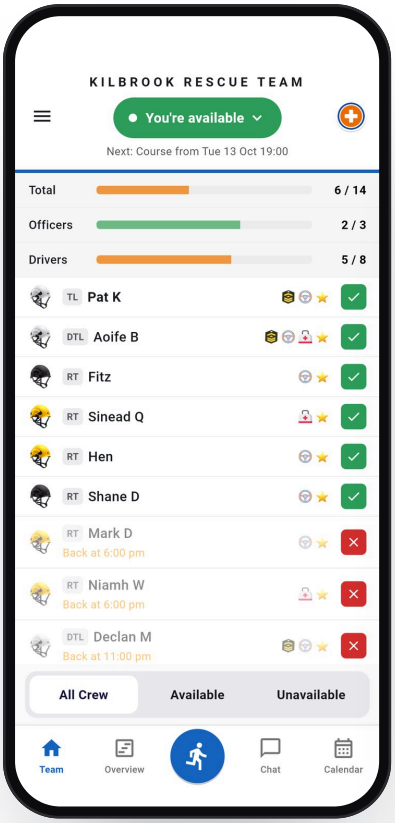
WHAT TEAMS STOP DOING

- Asking “who's around?” in the group chat
- Guessing whether there's enough of the team to deploy
- Keeping the rota in a spreadsheet
- Chasing qualification dates on paper

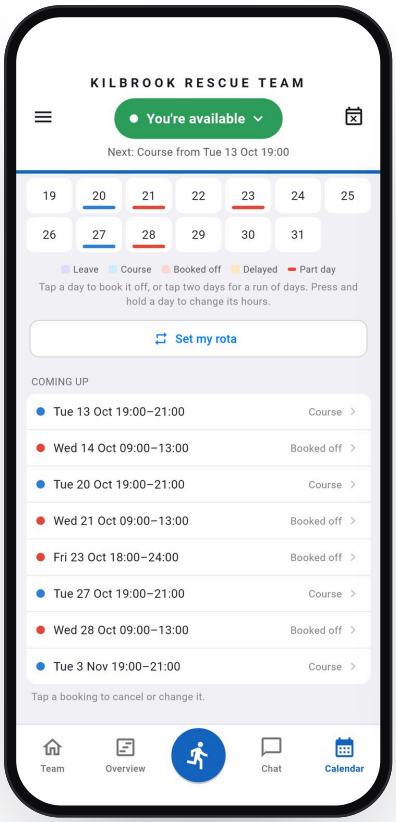
THE CREW APP

Availability in a single tap.

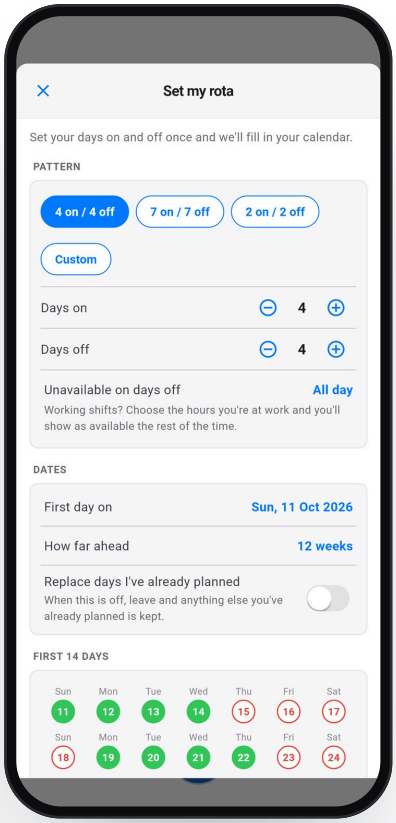
The Team screen shows who's available right now and whether you have the team leaders, drivers and first aiders you need, before anyone has to ask.



Team · who's on call, by role



Calendar · leave, courses and shifts



Set my rota · plan weeks in one go

Book on and off

One tap changes your status, and the whole team sees it at once. Set it to change back on its own when you're done.

Plan ahead

Tap days on the calendar for leave or a course, or set a rota once and let it fill the weeks ahead.

Low crew warnings

Get a heads-up when cover for a role drops below what the team needs.

Station chat

One place for the team to talk, with photos, search and history, away from personal groups.

Geofencing

Optional: as you arrive at or leave the base, the app offers to update your status.

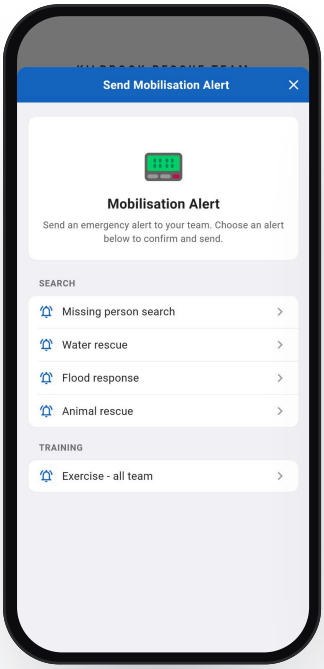
Training and exercises

Training nights and exercises with who's going, so you know the numbers before the night.

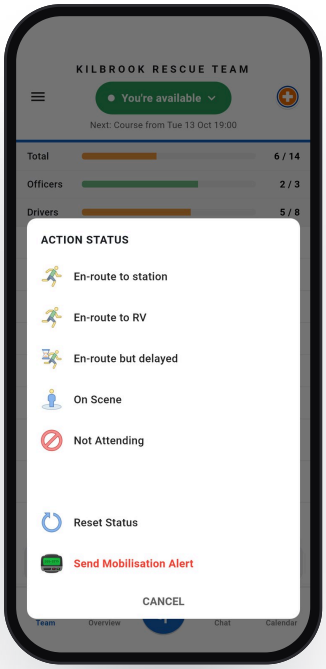
CALLOUTS

When the pager goes.

Page the team from the app or the dashboard. Everyone answers in a couple of seconds, and the base sees who's coming before the first car arrives.



Send a callout · search, water rescue, flooding



Answer · en route, delayed or not attending

An alert that's heard

A pager-style tone each member chooses. On Android it sounds through silent mode.

Answer from the alert

I'm responding, delayed or not attending, straight from the notification without opening the app.

Arrival times

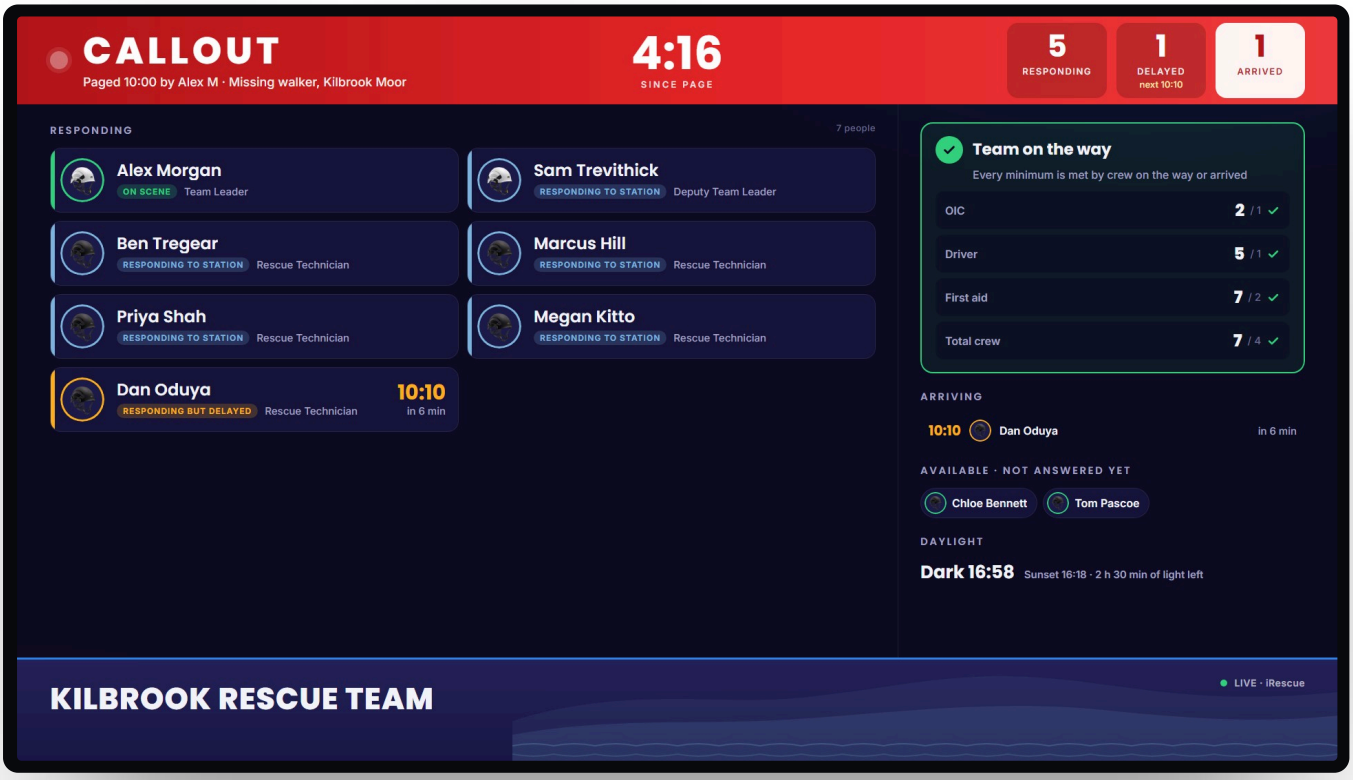
Delayed members say when they'll be there, and the board counts them in.

Re-alerts

Optional: members who are booked on and haven't answered are paged again after a few minutes.

Stand down

One tap tells everyone. Every answer and stand down is kept in the callout's log.

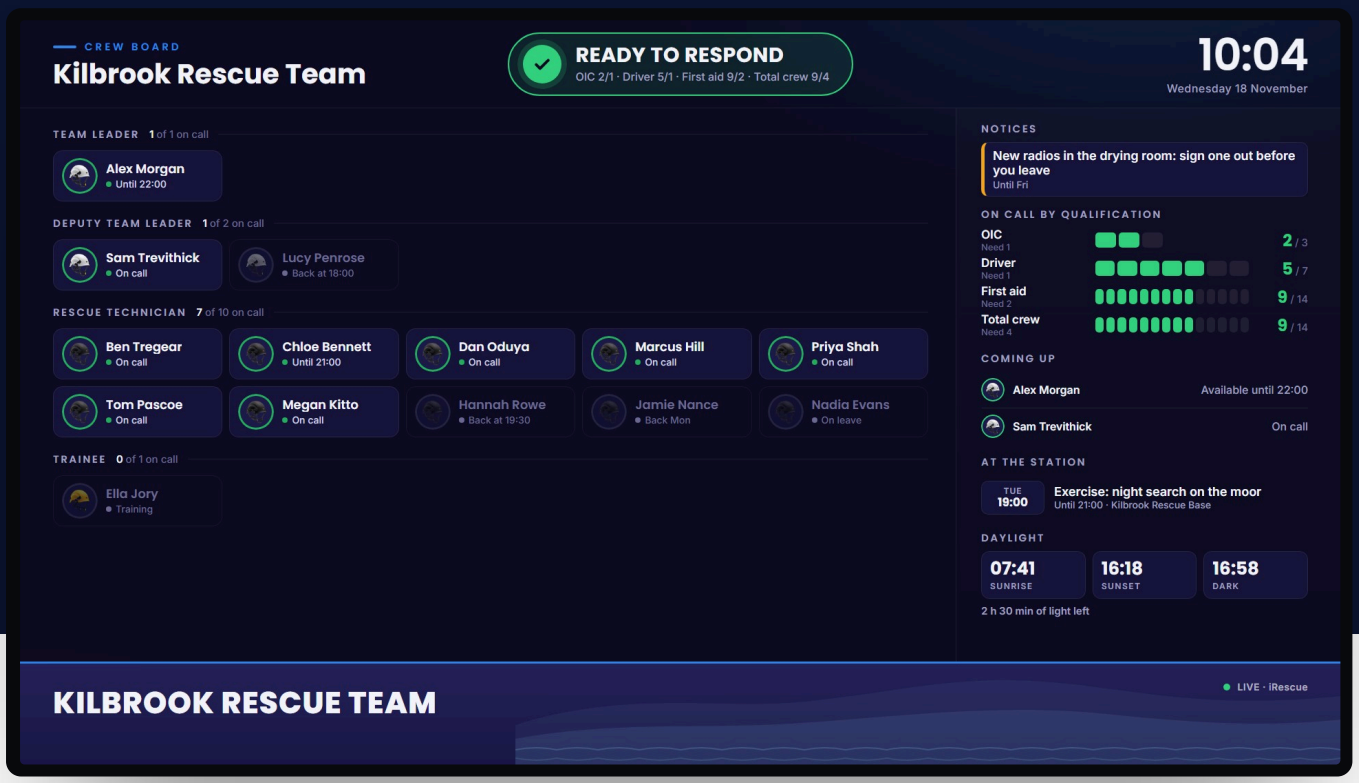


The crew board during a callout · who's responding, who's delayed and when they'll arrive, who's on scene, and whether there's enough of the team on the way.

THE CREW BOARD

Your base, always up to date.

Put the crew board on any TV or screen with a web browser. No extra hardware, nothing to install, and it keeps itself up to date.



Ready to respond

Green, amber or red against your minimums for team leaders, drivers, first aiders and the whole team.

Who's on call

Grouped by role, with when people are back and who's coming on next.

Daylight

Sunrise, sunset and when it gets dark at your base, with the light left for a search.

The callout screen

Switches over on its own when the pager goes, with a timer from the page.

Notices and exercises

Pin a notice, and show the next exercise nights and events.

Responders map

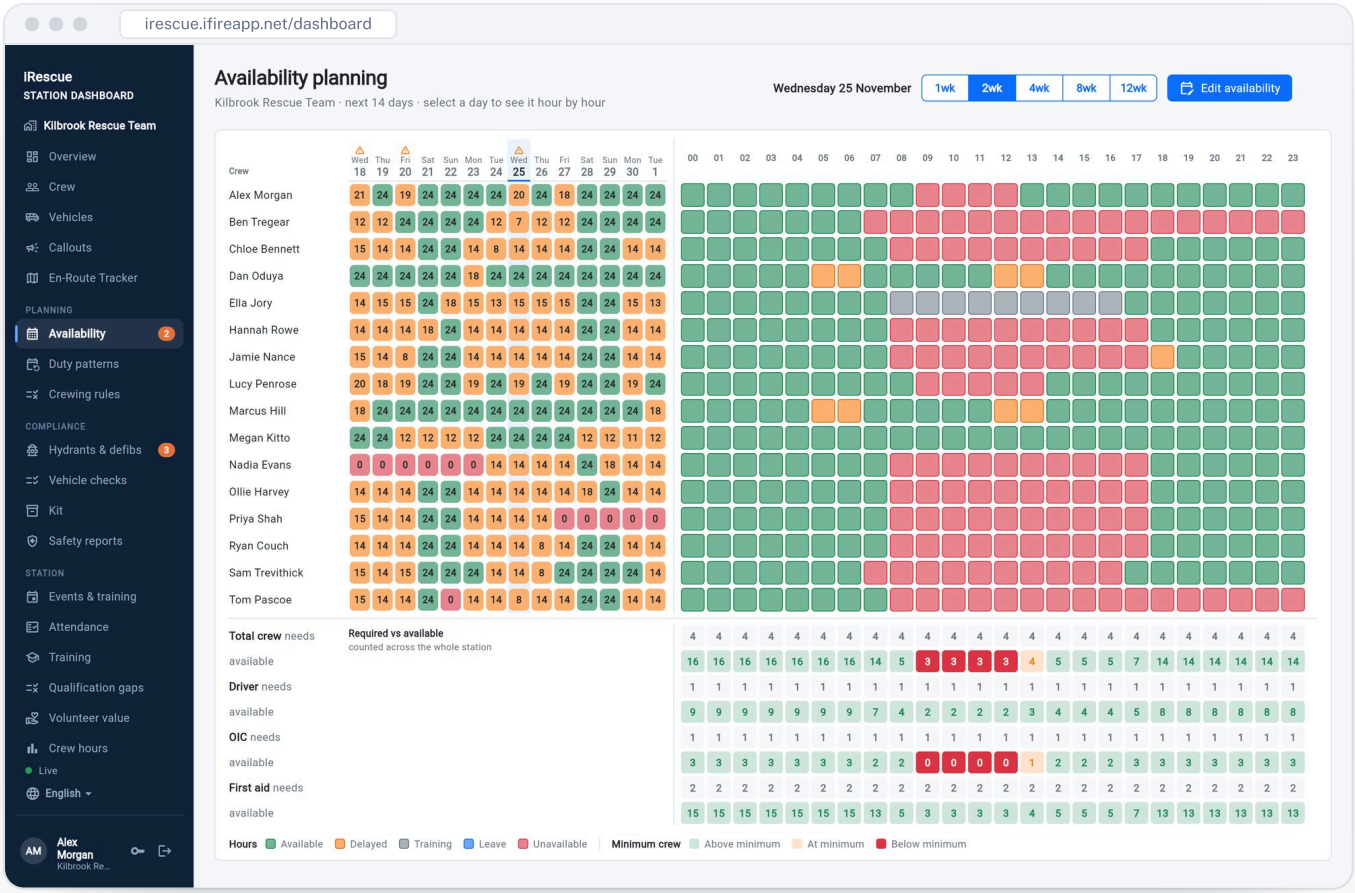
A screen you pair to your team can also show members on their way on a map.

WHAT YOU NEED

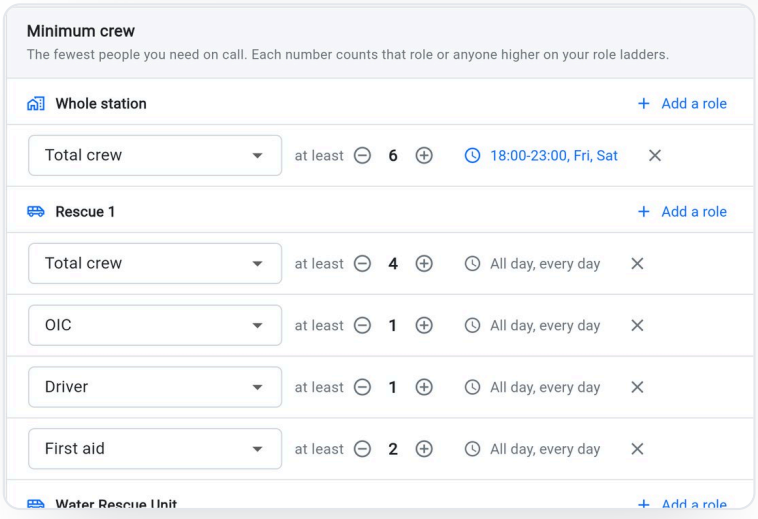
A TV, and anything that runs a web browser on it: a smart TV, a streaming stick or a small PC. Open your team's crew board link, go full screen, and leave it running.

See the gaps before they happen.

Everyone's planned availability for the next 1 to 12 weeks on one screen, checked hour by hour against the cover your team needs.



Availability planning · each day's hours for every member, with the hours below your minimum crew marked in red.



Crewing rules · minimums for each vehicle, the whole team and busy times.

Rules your way

Set minimums by role, vehicle, time of day and day of the week, in the words your team uses.

Alerts for admins

Station admins get a push when live crew drops below a rule.

Duty patterns

Save rotas such as a day job or shifts, and apply them to members in one go.

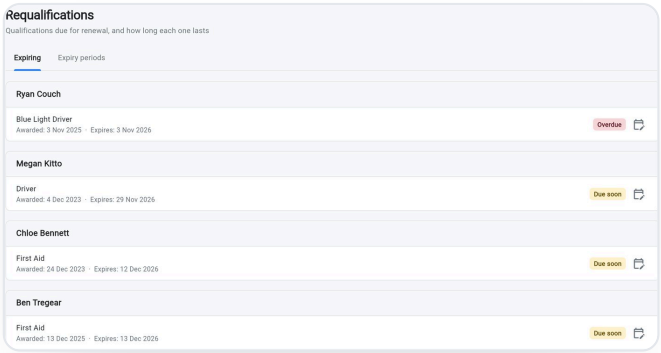
Callout history

Every callout, who answered and how fast, and when it was stood down.

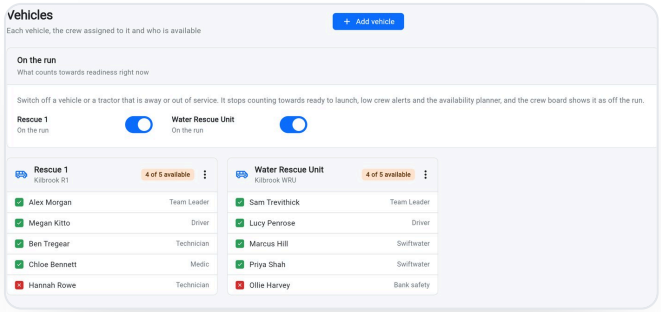
RECORDS

Records, without the paperwork.

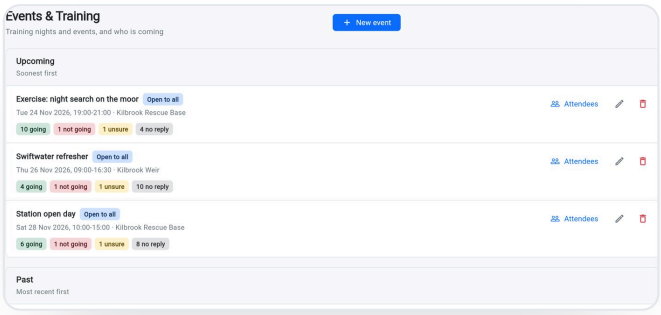
Training, qualifications, vehicle checks and attendance kept alongside availability, so the records stay up to date because the team already use the app.



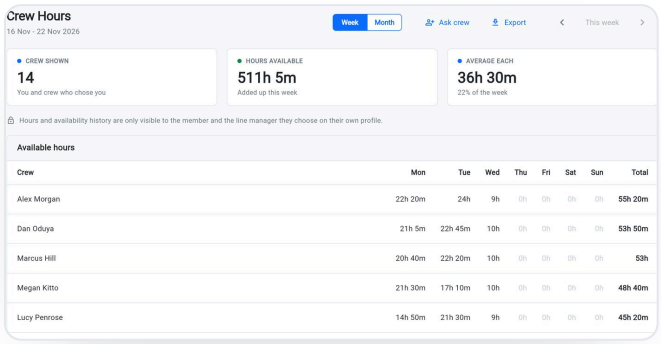
Requalifications · what's due, what's overdue



Vehicles · who crews each vehicle, and what's off the run



Events and training · exercises with who's going



Crew hours · hours on call, for members who agree to share them

Expiry reminders

Members are reminded 90, 30 and 7 days before a qualification lapses, and admins get a weekly summary.

Training and attendance

Who attended each callout, exercise and session, with certificates kept against each qualification.

Vehicle checks and kit

Checklists for each vehicle done from the app, and kit with service dates and printable QR labels.

Safety reports

Members report near misses from their phone, and admins are told straight away.

Incident reports

A report for each callout, started from its attendance record and exportable to CSV.

Volunteer value

What your team gave over a period, valued at your rates, ready to print for funders.

GETTING STARTED

Your team on iRescue this week.

You set your team up yourself in a few minutes. Every feature is included for the whole team during the free trial.

1

Start your free trial

Create your team on the Station Dashboard. 30 days, every feature, no card needed and nothing charged when it ends.

2

Invite your team

Share a six-digit invite code or a QR code. Members download iRescue free from the App Store or Google Play.

3

Put up the crew board

Open your team's crew board link on the TV at your base. It runs on any screen with a web browser.

SIMPLE PRICING

£1 per active member, per month

or £10 per active member a year. Minimum £10 a month or £100 a year. Prices plus VAT.

- One subscription covers the whole team.
- You only pay for members who've used iRescue in the last 60 days. Dormant members stay on for free.
- Callouts are never switched off, even if a payment lapses.

START	irescue.ifireapp.net/dashboard
WEBSITE	ioncall.app
WHATSAPP	wa.me/message/YVZHFQRVBM64I1
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Screens show a fictional station.